

What's on

The calendar below shows key events over the next few months, from RTIG and our associates. For further details of RTIG events please contact secretariat@rtig.org.uk

Webinars

- | | |
|----------|--------------------------------------|
| 19 March | Data Standards Webinar Series – MQTT |
| 14 April | Data Standards Webinar Series – T047 |

For booking details and additional events see the website.

Workshops

- | | |
|----------|-----------------------------------|
| 24 March | Managing Disruptions (Manchester) |
|----------|-----------------------------------|

Working Groups

Future Bus Priority
Accessible Information

PTIC

- | | |
|---------|---------|
| 5 March | Virtual |
|---------|---------|

RTIG AGM

- | | |
|----------|----------------------------------|
| 24 March | In person (Manchester) & Virtual |
|----------|----------------------------------|

In this issue:

News and events: update on RTIG work

[Future Bus Priority Working Group](#)
[Accessibility of Printed and Electronic Information Working Groups](#)
[Bus Operator Accessible Information Regulations Support Grant](#)
[Data Standards Webinar Series](#)
[Managing Disruptions](#)
[Calling Notice for Annual General Meeting 2026](#)

DfT News

[Bus Open Data Service - Expression of Interest for Taking Part in User Research - 2026](#)
[BODS Consumer Group](#)

In Other News

[Invite your MP to Bus Stop Stories event](#)
[Proposed Changes to UK Mains Voltage Limits Rural Bus Conference](#)

RTI In the News

[Members' news: showcasing innovation](#)

Admin: useful facts about RTIG

[Committee members](#)
[Contact s](#)



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Newsletter Frequency and Email Alerts

The newsletters are produced on a monthly cycle.

They will be posted on the RTIG website and emailed out to the newsletter contact list.

If you think a colleague or contact would benefit from receiving the RTIG newsletter then please ask them to fill out the form on the website or use the QR Code.



Social Media

RTIG is on these social media channels:

Linkedin

<https://www.linkedin.com/company/12119271/>



Bluesky

<https://bsky.app/profile/rtig.org.uk>



Instagram:

https://www.instagram.com/rtig_inform/



Facebook:

<https://www.facebook.com/RTIGInform>



Working Groups

If anyone wants to become involved in any of the work packages in the business plan then please feel free to discuss or commit by getting in contact with Tim tim.rivett@rtig.org.uk.

Future Bus Priority Working Group

At the last practical bus priority event there was plenty of discussion about the challenges of the current approach to providing bus priority. We discussed what works and where there are opportunities to do things differently and what the medium and long term futures may be and need to be able to handle.

It was agreed that the current RTIG / UDG standard T031 needs some updates to better meet requirements – a group has been reviewing this and is nearing the end of the review which will update the document and XML standard.

There was also a desire to fully review how bus priority could work in future. A working group has started to meet, but is in the early days still and new members are more than welcome.

If you want to be part of either of this working group please contact secretariat@rtig.org.uk

Accessibility of Printed and Electronic Information Working Groups

There are currently two documents which give advice on how to provide information to the passenger, one for electronic information and another for printed. The former is an RTIG document, the later originally developed by ATCO.

RTIGPR003-D002 Inclusive passenger information - A guide to good practice for bus passenger technology providers (2018)
ATCO Printed Information at Bus Stops - Good Practice Guidelines

Both documents are in need of review because of the passing of time, technology developments and changing understanding and capability.

We have two groups active, one looking at printed information and one on digital information.

If you want to be part of either of this working group please contact secretariat@rtig.org.uk

Bus Operator Accessible Information Regulations Support Grant



In March 2023, the Department for Transport announced rules that will require almost every local bus or coach service to provide audible announcements and visual displays identifying the route and direction, each upcoming stop, and the beginning of any diversions.

The government has allocated £4.65m to support smaller operators to comply with the Regulations, RTIG have been asked to manage the grant on behalf of the Department for Transport.

On 8 April 2024 we opened applications for the Accessible Information Grant to help small bus operators with the cost of meeting the accessible information regulations.

Applications for the grant have recently re-opened with a focus on rail replacement coaches but we expect to close applications shortly due to oversubscription.

<https://rtig.org.uk/aig/apply>

Past Events

Data Standards Webinar Series



We started a series of webinars in September on data standards.

Standards for data have been around for many years, but as we try to provide a better passenger experience they have become critical to being able to provide quality information in a timely manner. Some standards are better known and understood than others

The slides and recordings for the sessions which have taken place are available on the RTiG website:

Whilst the rest of the sessions are restricted to Members, this one on the BODS TransXChange profile is openly available

10 TransXChange BODS Profile (TXC-PTI)
<https://rtig.org.uk/workshops/2026-02-24>

24 February 2026

Next Face to Face event**Managing Disruptions**

Tuesday 24 March
10:30 – 15:45
Face to Face

In previous events we have looked at how to manage bus services and provide information to passengers. What happens though when things go wrong and bus services are disrupted?

How do you ensure that buses continue to flow and passengers know what is happening?

At this event we will explore how bus operators and authorities are working together to plan for disruptions and how on the day management can mitigate the impact. We will also hear how passengers can be kept informed at all stages of their journey.

During this event we will hold our AGM. If you are unable to physically attend the event but want to participate in the AGM we aim to stream this section.

Before and after this event there will be an opportunity to visit the Transport for Greater Manchester control room to see live how they manage bus services in a busy city.

The event is being held:

Manchester Conference Centre, Sackville Street, Manchester, M1 3BB

<https://www.eventbrite.co.uk/e/1981202436821>

Upcoming Webinars

Data Standards Webinar Series



We are running a series of webinars, which started in September, on data standards.

Standards for data have been around for many years, but as we try to provide a better passenger experience they have become critical to being able to provide quality information in a timely manner. Some standards are better known and understood than others

These sessions will run every couple of weeks and cover a different standard each time, the first will provide some background on Transmodel and UK applications.

The aim is to have these as short snappy sessions with content being about 40 minutes to allow plenty of time for questions and discussion to take the overall time to an hour.

These sessions are free for members, there is a small charge for non-members to attend.

MQTT	19 March 2026 12:00
T047 CMS to Display Interface	14 April 2026 12:00

Booking links for the events are available here:

<https://www.eventbrite.com/cc/data-standards-series-4511753>

Annual General Meeting



Calling Notice for Annual General Meeting 2026

This notice is to inform you of RTIG's upcoming Annual General Meeting. The meeting will take place as part of a workshop in central Manchester and online on 24 March 2025.

The AGM is open to all Subscribing Members and Affiliate Members of RTIG, including organisations who have subscribed or committed to subscribe for FY26-27.

Member organisations may send up to two representatives (one in the case of Associate Members) to the physical meeting. In the event of overbooking I may have to ask Members to send only a single representative; this will of course not affect voting rights. Attendance to the online meeting is unrestricted, though only one from each organisation is able to vote.

I attach herewith:

- the agenda for the meeting;
- an attendance form;
- a schedule of candidate nominations received, and an authorised statement of appointments duly made by default;

In addition, I enclose copies of the following documents relevant to agenda items 2, 4 and 5:

- notes from last year's AGM;
- the Subscriber Terms and Benefits for FY26-27, RTIGC013-1.22;
- the current working draft Business Plan for FY26-27, RTIGC084;
- the Election Rules for the Chair and Directors, RTIGC038-2.1.

Please therefore could you complete the attendance form online:

If you are attending in person:

<https://www.eventbrite.co.uk/e/1981202436821>

If you are attending virtually:

<https://www.eventbrite.co.uk/e/1981194000588>

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or print the one attached, to let me know if you will be attending physically or online and return it to me to arrive by 20 March 2024 at RTIGs postal address.

Bus Open Data Service - Expression of Interest for Taking Part in User Research - 2026

The Department for Transport is seeking responses to this survey to conduct research into the use of Bus Open Data Service [BODS] as part of the targeted discovery in the period of February - April 2026, as well as to build a research participant list for future research activities.

As part of our user research, we are looking to understand the needs and challenges of various people and businesses, who interact with this service.

We are looking to use various research methods, like surveys, focus groups, or 1-2-1 interviews, that most times will be taking place online.

These research activities are running separately to any other stakeholder engagement sessions.

If you would like to sign up and be added to the list of potential research participants, please provide a little more information about yourself and your availability.

Our Researcher will be in touch, when relevant research activities become available.

Your personal data will be kept securely by Kainos who will be analysing responses on the behalf of DfT and destroyed within 2 years of receiving the data. Any responses to this survey are kept for research purposes only and shared with the team working on BODS, for the purposes of improving the service for everyone.

This survey might take up to 10min of your time.

[BODS User Research Survey](#)

BODS Consumer Group

We are inviting organisations and individuals who consume BODS data to express their interest in joining the new Consumer Steering Group (CSG).

The CSG will provide insight on data usability, accessibility, user experience, and barriers affecting the effective use of BODS data. Meetings will take place bi monthly via MS Teams.

To register your interest, please e-mail BusOpenData@dft.gov.uk with the following information:

- Name and role
- Organisation
- Primary contact email
- Which best describes your organisation?

App Developer, Journey Planner, Real time Data Service or Other (please specify)

- How you currently use BODS data
- Your suggested priority areas for the CSG
- Confirmation you can participate in bi monthly MS Teams meetings
- Any additional comments (optional)

This information will help us create a balanced and representative group aligned with the Terms of Reference.

If you have any questions or would like more information, please feel free to get in touch – BusOpenData@dft.gov.uk

Invite your MP to Bus Stop Stories event

Have you faced a cold, wet wait at a bus stop with no seating or shelter wondering when the bus will turn up because there's no timetable? Then you're not alone!

Campaign for Better Transport's Our Bus Stop Stories campaign features videos of real bus passengers sharing their bus stop experiences. Many of them talk about windy, rainy waits and outdated or missing timetables, highlighting time and again just how important clear information, safe shelters and comfortable waiting areas are.

"Where I live, the bus stop is just a stand. For days when you have rain or snow, there's no shelter... It would be nice if you could have a sign board to say the bus is coming in how many minutes time, and then at least we know that this bus is coming." - Maureen

The stories are proving popular on social media, but to help MPs understand just how important bus stops are - and how they can help make things better - we're inviting them to come along and watch the videos at an event in Parliament on 9 March.

To help ensure as many MPs come along as possible, we need your help.

[Invite your MP to our Bus Stop Stories event](#)

Please click on the button to send an email to your MP to ask them to come along and find out how a National Bus Stop Standard would help improve bus stops and make bus journeys better.

You can find out more about our Bus Stop Stories campaign by following the links to our social media channels at the bottom of this email, or you can [watch the video on our YouTube channel](#).

Proposed Changes to UK Mains Voltage Limits

UK mains electricity operates at a nominal voltage of 230V, and can operate within limits of 253V and 216V set by the Electricity Safety, Quality and Continuity Regulations (ESQCR). These limits were established in 1995 and set a relatively high lower threshold to ensure security of supply for customers at the furthest ends of the network. Since then, the energy system has changed significantly.

The connection of low carbon technologies (LCTs), such as domestic solar generation and electric vehicle chargers, has led to an increasing challenge in maintaining the voltage range within those specified in the

ESQCR. This can cause over voltage, which can cause household and commercial equipment, including EV chargers, to shut down when protective limits are reached.

Distribution Network Operators (DNOs) are currently proposing to widen the statutory voltage limits to help accommodate more LCTs.

The lower limit is currently 216V (6% lower than the 'nominal supply voltage of 230V), and the proposed change would lower this to 207V (10% lower than the nominal voltage). The upper voltage limit would not be affected.

The proposal reads as though it shouldn't affect modern equipment, but older equipment particularly pre-1995 devices and designs may have issues with the lowest voltages.

We became aware of a consultation on this change too late for members to comment, but include the link for reference and more information.

[Consultation document](#)

Rural Bus Conference



Tuesday 9 June 2026
Chester Racecourse

Rural Bus 2026 is supported by the Department for Transport and the Bus Centre of Excellence as they understand how vital bus services are in delivering Government's stated missions.

Both recognise that improving rural mobility is central to delivering UK Government priorities from economic growth and net zero to levelling up, health, and social inclusion.

This unique event will bring together more than 250 local authorities, operators, consultancy and service providers to share best practice across the rural bus sector. A range of keynotes, presentations,

interactive panels, case studies and organised networking sessions will help delegates understand how to:

- Make use of the Bus Services Act to support rural buses
- Develop stronger local control to support rural routes
- Embed protection for "socially necessary" services
- Develop robust and timely paths to franchising or Enhanced Partnerships
- Understand what's available in funding and rural investment
- Make the most of lessons learned from the Rural Mobility Fund evaluations
- Create funding formulas that explicitly recognise rural challenges
- Evaluating how Enhanced Partnership or franchising arrangements can create and maintain local services
- Making the most of revised planning frameworks – supporting sustainable travel, including rural buses

Supported delegate places at Rural Bus 2026

As an event partner, the Bus Centre of Excellence (BCoE) is funding a limited number of delegate places at Rural Bus 2026, available to local authorities and third sector organisations.

<https://www.qualityruralbus.uk/>

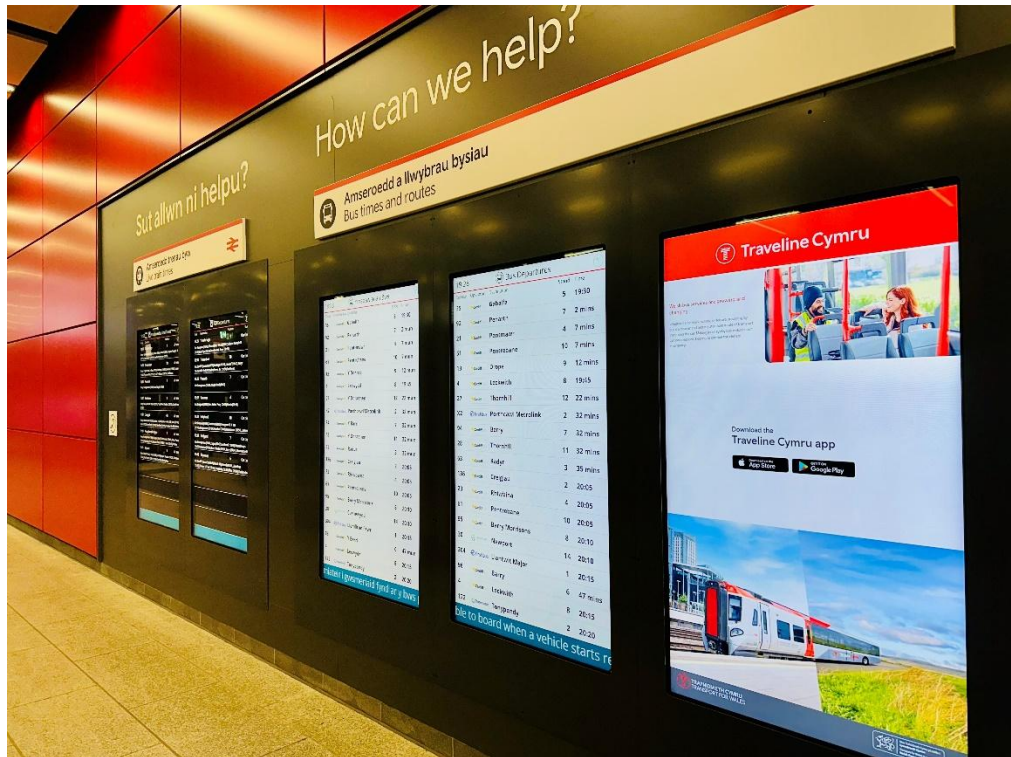
Keeping in touch with you

As well as keeping you up to date with all the latest news from RTIG, this newsletter aims to provide a community forum for members. We therefore offer RTIG members the opportunity to submit a short article here on any issue or innovation that might be of interest to the community.

There are two ways of becoming involved in this:

- ▶ Email pieces to us when you have them – press release format is fine, and pictures are welcome.

Nominate a marketing contact who will be included in the editor’s monthly process of ‘chivvyng’.



Transport for Wales, Cardiff Interchange

Trapeze ITS rebrands to ebblo

Trapeze is rebranding its ITCS business as ebblo to provide greater clarity and a stronger focus on the next generation of mobility technologies. This change reflects our increased investment in advanced capabilities such as AI, ML, and cloud-based architectures, ensuring we continue to deliver reliable, scalable and future-ready ITCS solutions.

The ebblo brand launch is one of several Trapeze rebrands in Europe.

Four Trapeze businesses have chosen to establish their own dedicated public transport technology brand, reflecting each company's clear focus on developing specialist technology solutions that meet the specific needs of their customers.

The brands created through this process are:

ebblo, Nexfeld, Grampian Solutions and Naviquate. Trapeze Group businesses continue to operate across Asia, Africa, Middle East and the Americas.

Basemap DataCutter Hits 2,000 Users

We're delighted to have passed 2,000 DataCutter users.

Our goal has always been simple: create a single, self-service platform for accessing high-quality transport, census and spatial datasets — quickly and transparently.

This year's most downloaded datasets include:

- Public transport timetables
- UK Census
- OpenRoads
- OSM Points of Interest
- Routelines

We've also seen strong growth in:

- POI and Highways/Paths purchases
- US Census downloads
- International public transport data usage

We've had great feedback on the self-service model giving teams faster access to the data they need without long procurement delays.

We have some significant DataCutter enhancements planned over the coming months. If there's data you'd like to see added, let us know

Saving time and improving accuracy: Devon County Council's approach to roadside publicity

Devon County Council has a diverse public transport network, with approximately 250 public bus routes across the county. These include a mix of commercial and subsidised services, with frequencies ranging from every 12 minutes to some routes operating only a few times per year.

The council manages and produces roadside timetable information for around 130 bus stops, ensuring passengers have access to clear, accurate and reliable travel information.

Previously, Devon County Council relied on spreadsheets to store timetable data and produce roadside displays. This approach was inefficient and time-consuming, requiring duplicate data entry and offering limited flexibility for design and presentation.

To address these challenges, Devon County Council recognised the need to modernise its timetable and roadside publicity management and production processes. The council required a solution that could manage complex timetables, improve design quality, and ensure data accuracy.

The Omnibus Software Suite met these requirements. The timetabling solution drastically reduces the time and cost associated with creating and maintaining timetables, while preserving data integrity. Complex timetables, including differential running times, can be generated in seconds, and services can be retimed or amended instantly.

<https://www.velociti-solutions.com/devoncc-timetable-publicity/>

r2p UK ranked as one of the fastest-growing tech companies in UK

The Tech200 is an annual list published by Tussell, techUK (the UK's technology trade association) and brand-new partners, The Data City, the market's leading providers of industrial & sector intelligence.

The list features the 200 fastest-growing technology suppliers to the UK public sector. This is based on their direct public sector revenue growth between the last two full fiscal periods (FY23/24 - FY24/25).

R2p UK has been ranked 13th fastest-growing tech supplier to the UK public sector on this year's Tech200 List..

<https://www.tussell.com/tech200#list>

Management Committee Members

The Management Board for the year 2025-2026 was appointed at the AGM on 13 May 2025. Membership is currently as follows:

Chair: Tony Brown

Members: Sonya Sparks (Essex), Graham Davies (WYCA), Russell Gard (React Accessibility), Jon Salmon (Snapper Services), Tony Brown (Atkins), George Connell (Stagecoach), Simon Gold (Reading Buses)

Contact us

Best by email: secretariat@rtig.org.uk.

<https://www.linkedin.com/groups/8557065>

Next issue

Issue 200 – Wednesday 1st April 2026

Please send all contributions to secretariat@rtig.org.uk at any time up to Wednesday 25th March 2026.

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