

What's on

The calendar below shows key events over the next few months, from RTIG and our associates. For further details of RTIG events please contact secretariat@rtig.org.uk

Webinars

13 Feb	Data Standards Webinar Series – OpRa
24 Feb	BODS TXC profile
19 March	Data Standards Webinar Series – MOTT
14 April	Data Standards Webinar Series – T047

For booking details and additional events see the website.

Workshops

24 March	Managing Disruptions (Manchester)
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Working Groups

Future Bus Priority
Accessible Information

PTIC

5 March	Virtual
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RTIG AGM

24 March	In person (Manchester) & Virtual
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Admin: useful facts about RTIG

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For all administrative matters and enquiries please contact:

RTIG Secretariat, c/o Tim Rivett Consulting Ltd,
36 Fields End, Sheffield, S36 8WH

Tel: +44 (0) 1226 762712
Email: secretariat@rtig.org.uk
Web: www.rtig.org.uk

Newsletter Frequency and Email Alerts

The newsletters are produced on a monthly cycle.

They will be posted on the RTIG website and emailed out to the newsletter contact list.

If you think a colleague or contact would benefit from receiving the RTIG newsletter then please ask them to fill out the form on the website or use the QR Code.



Social Media

RTIG is on these social media channels:

Linkedin

<https://www.linkedin.com/company/12119271/>



Bluesky

<https://bsky.app/profile/rtig.org.uk>



Instagram:

https://www.instagram.com/rtig_inform/



Facebook:

<https://www.facebook.com/RTIGInform>



Working Groups

If anyone wants to become involved in any of the work packages in the business plan then please feel free to discuss or commit by getting in contact with Tim tim.rivett@rtig.org.uk.

Definition of Terms used for Reporting and Metrics

One of the tasks that the OpRa working group is to understand what different terms used in measuring performance and in reporting mean.

At the moment there are often misunderstandings and differences in definitions for common metrics – what “On Time” means is a good example – it depends on who you talk to, even with an definition from the regulator.

We have setup a document with different terms and are trying to populate it with the different definitions we have come across, and wherever possible a source for that definition.

This will help create a document of UK definitions for bus performance and reporting which can then be used to help with the implementation of OpRa in the UK, and also assist suppliers to provide reports and analytical tools which support UK requirements and improve transparency of performance reports.

Please have a look at the document and add what you use as a definition or you understand a metric to mean (along with an attributing source if possible).

https://bit.ly/metric_definitions

Future Bus Priority Working Group

At the last practical bus priority event there was plenty of discussion about the challenges of the current approach to providing bus priority. We discussed what works and where there are opportunities to do things differently and what the medium and long term futures may be and need to be able to handle.

It was agreed that the current RTIG / UDG standard T031 needs some updates to better meet requirements – a group has been reviewing this and is nearing the end of the review which will update the document and XML standard.

There was also a desire to fully review how bus priority could work in future. A working group has started to meet, but is in the early days still and new members are more than welcome.

If you want to be part of either of this working group please contact secretariat@rtig.org.uk

Accessibility of Printed and Electronic Information Working Groups

There are currently two documents which give advice on how to provide information to the passenger, one for electronic information and another for printed. The former is an RTIG document, the later originally developed by ATCO.

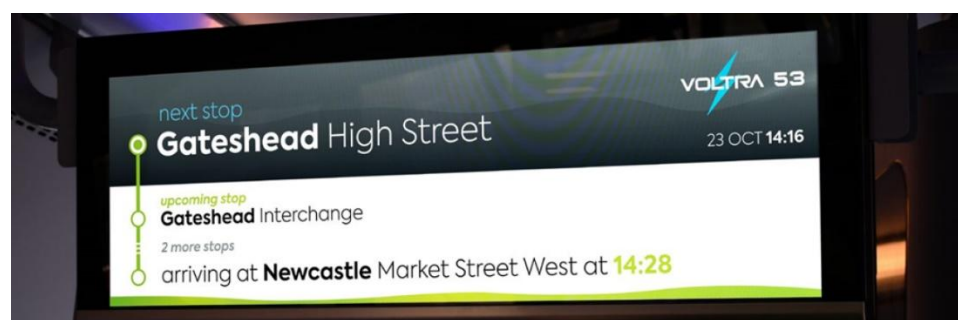
RTIGPR003-D002 Inclusive passenger information - A guide to good practice for bus passenger technology providers (2018)
ATCO Printed Information at Bus Stops - Good Practice Guidelines

Both documents are in need of review because of the passing of time, technology developments and changing understanding and capability.

We are setting up two working groups to provide new guidance.

If you want to be part of either of this working group please contact secretariat@rtig.org.uk

Bus Operator Accessible Information Regulations Support Grant



In March 2023, the Department for Transport announced rules that will require almost every local bus or coach service to provide audible announcements and visual displays identifying the route and direction, each upcoming stop, and the beginning of any diversions.

The government has allocated £4.65m to support smaller operators to comply with the Regulations, RTiG have been asked to manage the grant on behalf of the Department for Transport.

On 8 April 2024 we opened applications for the Accessible Information Grant to help small bus operators with the cost of meeting the accessible information regulations.

Applications for the grant are now closed.

Past Events

Data Standards Webinar Series



We started a series of webinars in September on data standards.

Standards for data have been around for many years, but as we try to provide a better passenger experience they have become critical to being able to provide quality information in a timely manner. Some standards are better known and understood than others

The slides and recordings for the sessions which have taken place are available on the RTiG website:

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|------------------------------|--------------|
| 1. Introduction & Transmodel | |
| 2. NaPTAN & NPTG | 30 September |
| 3 SIRI | 28 November |
| 4 TransXChange | 13 November |

5 NeTEx	27 November
6 GTFS	9 December
7 Bus Priority	6 January 2026
8 Open Journey Planner	22 January 2026

Next Face to Face event

Managing Disruptions



Tuesday 24 March
10:30 – 15:45
Face to Face

In previous events we have looked at how to manage bus services and provide information to passengers. What happens though when things go wrong and bus services are disrupted?

How do you ensure that buses continue to flow and passengers know what is happening?

At this event we will explore how bus operators and authorities are working together to plan for disruptions and how on the day management can mitigate the impact. We will also hear how passengers can be kept informed at all stages of their journey.

During this event we will hold our AGM. If you are unable to physically attend the event but want to participate in the AGM we aim to stream this section.

Before and after this event there will be an opportunity to visit the Transport for Greater Manchester control room to see live how they manage bus services in a busy city.

The event is being held:
Manchester Conference Centre, Sackville Street, Manchester, M1 3BB

<https://www.eventbrite.co.uk/e/1981202436821>

Upcoming Webinars

Data Standards Webinar Series



We are running a series of webinars, which started in September, on data standards.

Standards for data have been around for many years, but as we try to provide a better passenger experience they have become critical to being able to provide quality information in a timely manner. Some standards are better known and understood than others

These sessions will run every couple of weeks and cover a different standard each time, the first will provide some background on Transmodel and UK applications.

The aim is to have these as short snappy sessions with content being about 40 minutes to allow plenty of time for questions and discussion to take the overall time to an hour.

These sessions are free for members, there is a small charge for non-members to attend.

Bus Priority	6 January 2026 12:00
Open Journey Planner	22 January 2026 12:00
OpRa	13 February 2026 12:00
BODS TXC profile	24 February 2026 12:00
MQTT	19 March 2026 12:00

T047 CMS to Display Interface 14 April 2026 12:00

Booking links for the events are available here:

<https://www.eventbrite.com/cc/data-standards-series-4511753>

Annual General Meeting



Preliminary Notice for Annual General Meeting 2026 & call for Nominations

This notice is to inform you of RTIG's upcoming Annual General Meeting. The meeting will take place on 24 March 2026 from 13:00 – 14:00. The meeting will be held during our face to face event in Manchester, you will be able to participate online as well

Nominations to the Chair from all subscribing Members, and nominations from Executive and Foundation Members for the two vacant Director positions - in the Operator and Authority sectors.

A formal Calling Notice inviting attendance and proxy nominations and detailing the Resolutions, will be issued week commencing 23 February 2026.

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The AGM is open to all Subscribing Members and Affiliate Members of RTIG, including organisations who have subscribed or committed to subscribe for FY26-27.

A preliminary calling notice has been sent to members.

Non-members are welcome to attend but will not be able to vote.

To attend please register at

<https://www.eventbrite.co.uk/e/1981194000588>

Bus Open Data Service - Expression of Interest for Taking Part in User Research - 2026

The Department for Transport is seeking responses to this survey to conduct research into the use of Bus Open Data Service [BODS] as part of the targeted discovery in the period of February - April 2026, as well as to build a research participant list for future research activities.

As part of our user research, we are looking to understand the needs and challenges of various people and businesses, who interact with this service.

We are looking to use various research methods, like surveys, focus groups, or 1-2-1 interviews, that most times will be taking place online.

These research activities are running separately to any other stakeholder engagement sessions.

If you would like to sign up and be added to the list of potential research participants, please provide a little more information about yourself and your availability.

Our Researcher will be in touch, when relevant research activities become available.

Your personal data will be kept securely by Kainos who will be analysing responses on the behalf of DfT and destroyed within 2 years of receiving the data. Any responses to this survey are kept for research purposes only and shared with the team working on BODS, for the purposes of improving the service for everyone.

This survey might take up to 10min of your time.

[BODS User Research Survey](#)

Bus franchising manual

The bus franchising manual gives local transport authorities practical support for each stage of the franchising process. It includes:

- case studies and examples of good practice
- a range of potential franchising models, and how these might work in practice
- advice on how to realise the benefits and mitigate the risks of bus franchising

There is a lot of advice on data across the document and some helpful sections on technology.

<https://www.gov.uk/government/publications/bus-franchising-manual>

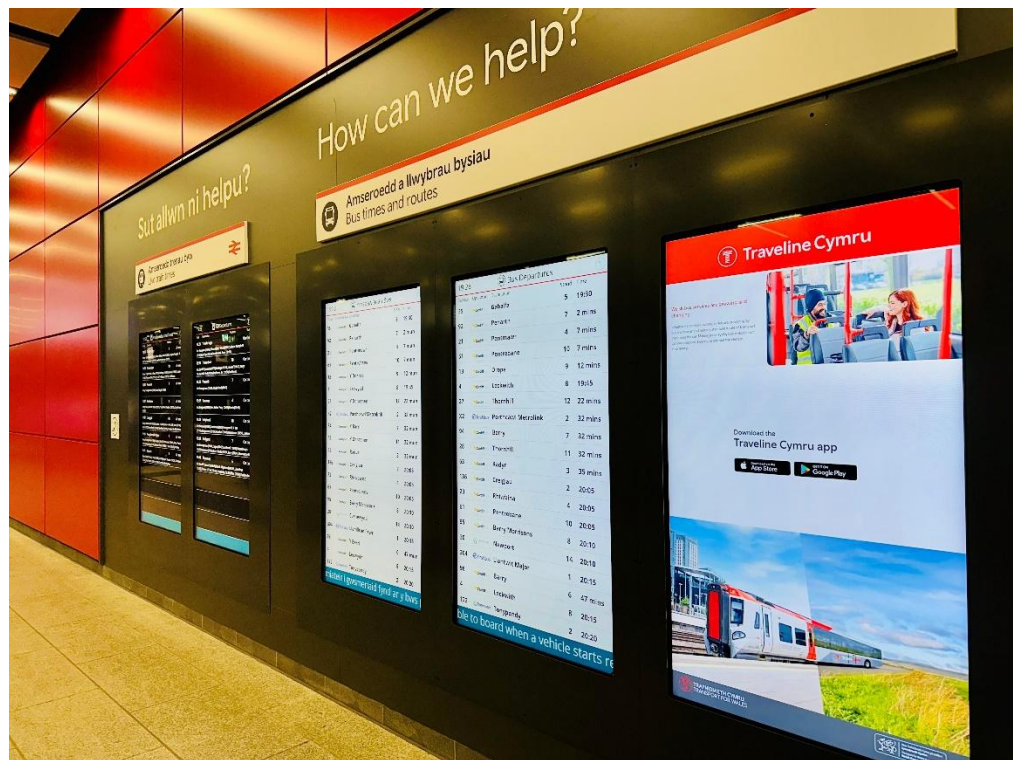
Keeping in touch with you

As well as keeping you up to date with all the latest news from RTIG, this newsletter aims to provide a community forum for members. We therefore offer RTIG members the opportunity to submit a short article here on any issue or innovation that might be of interest to the community.

There are two ways of becoming involved in this:

- ▶ Email pieces to us when you have them – press release format is fine, and pictures are welcome.

Nominate a marketing contact who will be included in the editor’s monthly process of ‘chivvyng’.



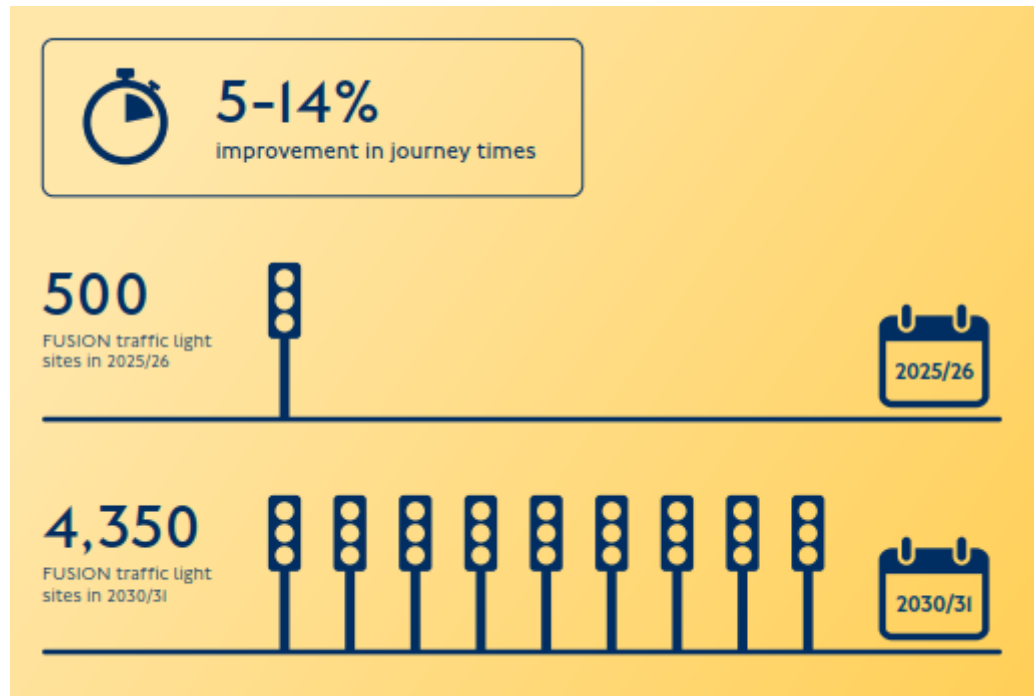
Transport for Wales, Cardiff Interchange

TfL launches ‘London on the move’ strategy

Transport for London (TfL) has announced its first pan-city roadworks plan. ‘London on the move’ will focus on using innovation to deliver safer, healthier, and more efficient journeys for millions of Londoners.

TfL’s 2030 vision is for a better, safer street network that prioritises sustainable transport and reduces congestion. There will be a particular focus on improving the capital’s bus network.

TfL works with London’s boroughs to manage a road networks that includes 6,400 automated traffic signal junctions and pedestrian crossings using Yunnex Fusion product



The plan will see TfL the roll-out of systems and infrastructure upgrades designed to optimise traffic flow, improve safety and support sustainable travel.

Greater Manchester’s Bee Network connects passengers with real-time travel updates

Transport for Greater Manchester (TfGM) is rolling out 320 new Real-Time Passenger Information (RTPI) displays, supplied and managed by Vix Technology. The project kicked off in December with the launch of a pilot at North Manchester General Hospital.

The new displays will show live, accurate, and easy-to-read updates at bus stops, shelters, and interchanges, making it easier to plan and adapt journeys across the Bee Network. Designed to work in challenging environments, the estate will include durable outdoor screens, large indoor units, and energy efficient battery-powered signs.

Every display will be securely monitored and managed through Vix's display management platform. The rollout will be completed in 2026, marking a major milestone in TfGM's journey to build a fully integrated, accessible transport system.

This project is part of TfGM's Improving Journeys programme, an initiative designed to make everyday travel smoother, safer, and more inclusive. To help achieve these goals, the displays provided by Vix include some with text-to-speech (TTS) functionality, which make information easily accessible for passengers with sight loss.

Bespoke Stainless Steel Bus Shelters Installed in Stoke-on-Trent

As part of a wider programme of urban realm improvements around Station Road, Stoke-on-Trent City Council required a high-quality, bespoke bus shelter solution that would enhance the arrival experience at the city's main station and strengthen key transport links.



Trueform was appointed to design, engineer, manufacture and install two 14-bay bespoke stainless steel bus shelters. Delivering a solution that balanced durability, passenger comfort, heritage sensitivity, and long-term sustainability.

Basemap release TRACC V2.5

The latest version includes

Public Transport Statistics

New tool to help generate detailed reports for public transport networks at a Stops, Route and Service Level. Information such as Average Speeds, Frequency, Route/Service Cost, Number of Trips/Routes and Average Trip Time, and Operators are included.

GTFS Shapes and TXC Tracks

Any routeline information that is supplied in the GTFS and TransXChange public transport data can now be imported via a manual import of the data or the DataCutter integration. These can be viewed on the map in the Route Information window after import. Not all services may have this information and won't display a routeline if this is the case.

HSL selects INIT container-based on-board system for Helsinki's multimodal fleet of 1,700 vehicles

Helsinki's public transport authority HSL has commissioned INIT to supply a container-based on-board computer system for its multimodal public transport fleet in Finnish capital region.

The Helsinki Regional Transport Authority will deploy a new on-board system supplied by INIT across approximately 1,700 vehicles, including buses, trams, metro cars, trains and ferries. According to the INIT press release, the project covers on-board software, vehicle hardware and associated services, with the aim of establishing a single technical platform for vehicle operations across all transport modes in the region.

...

The solution will be implemented consistently across the fleet, creating a uniform on-board environment regardless of vehicle type. According to INIT, the software is built on ITxPT services and open application programming interfaces, enabling compatibility with standardized public transport IT frameworks. The system supports both existing hardware interfaces for vehicle peripherals and HTML5-based applications for passenger information displays.

<https://www.sustainable-bus.com/its/hsl-helsinki-init-computer-system/>

Management Committee Members

The Management Board for the year 2025-2026 was appointed at the AGM on 13 May 2025. Membership is currently as follows:

Chair: Tony Brown

Members: Sonya Sparks (Essex), Graham Davies (WYCA), Russell Gard (React Accessibility), Jon Salmon (Snapper Services), Tony Brown (Atkins), George Connell (Stagecoach), Simon Gold (Reading Buses)

Contact us

Best by email: secretariat@rtig.org.uk.

<https://www.linkedin.com/groups/8557065>

Next issue

Issue 199 – Monday 2nd March 2026

Please send all contributions to secretariat@rtig.org.uk at any time up to Wednesday 25th February 2026.

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